



## **Instructions for UMWA Health and Retirement Funds Price Comparison Tool ACNR, Oak Grove, UMWA and 1993 Post Legislative Plans**



**Healthcare Bluebook™**

**Contact the Funds' Call Center at 1-800-291-1425 if you:**

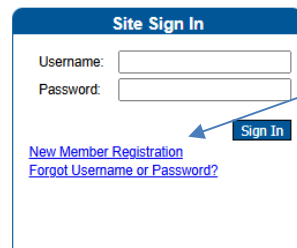
- Need help logging in to the price comparison tool.
- Have questions about the information you see on the tool.
- Want someone to explain the tool to you over the phone or send you a printed copy.

## How to Log on to the price comparison tool:

### 1. Click the link below labeled “New Member Registration” to begin the registration process.

Friday, 08/15/2025

#SRAMYC



**Site Sign In**

Username:

Password:

[Sign In](#)

[New Member Registration](#)

[Forgot Username or Password?](#)

### Attention

If you have 3 unsuccessful login attempts in a row, your account will be disabled.

**New Mailing Address for Initial Claims Submission:**  
UMWA Health & Retirement Funds  
Claims Processing Center  
PO Box 211551  
Eagan, MN 55121

**New Mailing Address for Claims Inquiries & Corrections:**  
UMWA Health & Retirement Funds  
Claims Support Unit  
PO Box 211729  
Eagan, MN 55121

**Mailing Address for Funds Medical Management:**  
(Appeals, Precertification & Case Management)  
PO Box 292167  
Nashville, TN 37229  
Phone: 1-800-292-2288

### Welcome

Please note, effective January 1, 2024, MultiFactor Authentication (MFA) will be required to access the provider portal. You will be prompted to enter your phone number and each time you log into the portal, you will be sent the MFA security code via SMS text or voice message. You will be prompted to enter the security code to complete authentication to the portal.

There will be a unique phone number the text message or voice message will be sent from.

The MFA security code will be sent via SMS text or voice message each time the user logs in and is only active for 2 minutes.

We have selected Echo Health as our payment vendor to assist us in expediting payment and remittance transactions. If you have an existing relationship with Echo Health for other carrier and TPA reimbursements, your current Echo payment method will be implemented for this account. Should you choose to change your reimbursement method, please visit <https://echovcards.com/letter> or call 800-311-9864

**Security Alert:** In order to keep up with on-going Security measures, it is important to protect and never share your password. For your own privacy, please consider changing your password every 30 days.

Viewing the claims of others, including non-minor family members, without their permission is illegal.



2. Fill out the required fields below. Once you have completed the registration process, you'll receive a confirmation email.

## New Member Registration

### Step 1 of 3 Member Search

Fields marked with an asterisk(\*) are required.

Please enter your search criteria, then click the 'Begin Search' button.

You must enter a value for all fields marked as required.

**Primary Member ID: \***

Enter the 8-12 digit Primary Member ID or Alternate ID printed on your ID card.

**Your First Name: \***

**Your Last Name: \***

**Date of Birth  
(mm/dd/yyyy): \***

**US Zip Code: ☒**

**Your Zip Code: \***

Enter your 5 digit Zip Code if you have a different address than the Primary Member.  
Otherwise, enter the 5 digit Zip Code for the Primary Member.

**Begin Search**

### 3. Next, select your Security Questions.

#### UMWA Health And Retirement Funds (TS2 - FND)

**Congratulations,**  You've successfully signed up. A confirmation message was sent to you via email. Please set up your security question to proceed further.

##### Set Up Your Security Question

We have added additional security measures in order to protect your personal information. You may choose to select a security question from the drop down list below, or create your own security question. In either case, it's important that you can remember the answer so you may login again with a new password, in the event you forget your password or username.

Select a question:

<input type="text" value="What city were you born in?"/>	<input type="text" value=""/>
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Answer:

OR

Enter your question:

<input type="text"/>	<input type="text"/>
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Answer:

[Save](#) [Sign Out](#)

If you choose to Sign Out from this page, without saving your security question, you will be asked to set up your security question upon your next login into the application.

### 4. Enter your User ID and Password to log in. Then, follow the steps to set up a security process called Multi-factor Authentication (MFA). This is an extra security check that helps keep your personal information safe.



To reduce the risk of unauthorized access to your account, we have implemented multi-factor authentication (MFA) technology.

This change will require you to enter and maintain a valid phone number on your account for the sole purpose of delivering a 6-digit MFA verification code via text or voice during the login process.

Please click the Add Phone Number button to continue to your account profile.

[Add Phone Number](#) [Log Out](#)

5. Enter your phone number.

6. Then, choose how you want to receive the 6-digit security code by text message or by phone call.



Our multi-factor authentication (MFA) process requires entry of a 6-digit verification code to confirm your identity.

Please review and adjust the selections below before clicking the Request Verification Code button.

Phone Number:

\*\*\*-\*\*\*-4449

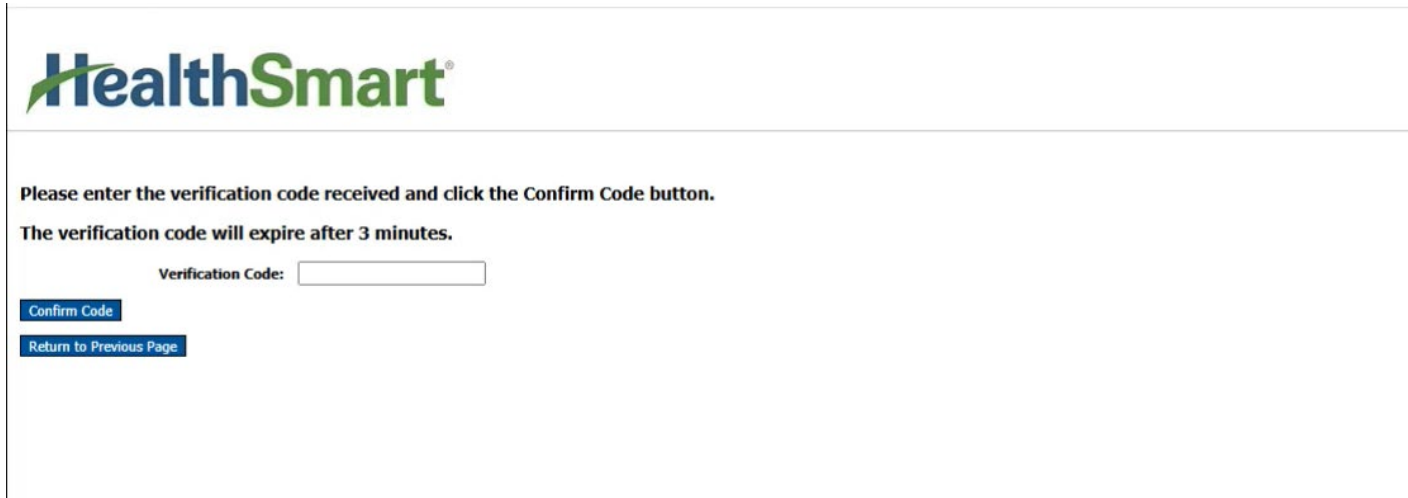
Delivery Method:

☒ Text Message

☐ Phone Call (Call will come from area code 972)

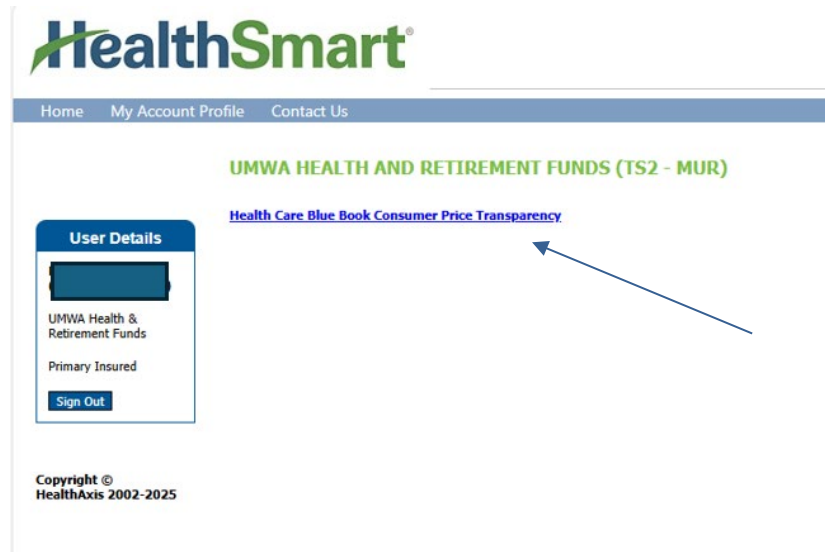
[Request Verification Code](#) [Log Out](#)

7. Then, enter the 6-digit code.



The screenshot shows the HealthSmart website's verification page. At the top is the HealthSmart logo. Below it, a message reads: "Please enter the verification code received and click the Confirm Code button. The verification code will expire after 3 minutes." There is a text input field labeled "Verification Code:". Below the input field are two buttons: "Confirm Code" and "Return to Previous Page".

8. Next, select the link to go to the price comparison tool.

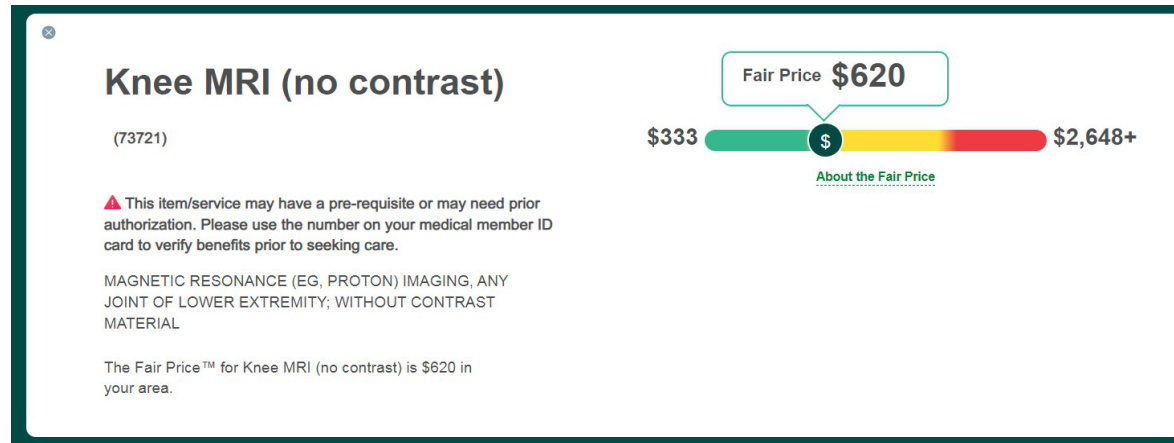


The screenshot shows the HealthSmart user dashboard. At the top is the HealthSmart logo and a navigation bar with links: "Home", "My Account Profile", and "Contact Us". Below the navigation bar, the text "UMWA HEALTH AND RETIREMENT FUNDS (TS2 - MUR)" is displayed. To the left is a "User Details" sidebar containing a profile picture placeholder, the text "UMWA Health & Retirement Funds", "Primary Insured", and a "Sign Out" button. To the right of the sidebar, a link "Health Care Blue Book Consumer Price Transparency" is visible, with a blue arrow pointing to it. At the bottom left, the copyright notice "Copyright © HealthAxis 2002-2025" is present.

### **How to search in the price comparison tool:**

1. Once you are logged into Healthcare Bluebook, type what you are looking for into the search bar. Your home zip code will automatically be shown. If you want to search in a different area, click inside the box outlined in red and type a new zip code.
  
2. You can search for the following:
  - Procedure name (examples: Knee MRI or Mammogram)
  - CPT procedure code (example: 99202)
  - Condition (examples: Diabetes or Hypertension)
  - Doctor name (do not include Dr. or Doctor - example: John Smith)
  - Doctor specialty (example: Orthopedic Surgery)
  - Facility or hospital name
  - Practice name
  
- ✓ The examples below show how the price comparison tool works. These are just examples – they don't show real costs or estimates.

3. After you search, you'll see a Fair Price™ bar at the top of the page. The Fair Price™ is the average amount that health plans usually pay for that service. Some services show "bundled" pricing, which means the cost includes several parts like facility, physician, and anesthesiologist fees.





4. Then, you can search for a physician or facility to see the estimated out of pocket cost.



5. Call the Funds' Call Center at 800-291-1425, if you need assistance or have any questions.